

Cancellations are not allowed after program payment and/or program enrollment. If a registrant fails to attend, or if a withdrawal occurs on or after a program start, full tuition will be forfeited.

If a request to substitute a registrant is received in writing to prior to a program's start, there is no additional charge if the candidate is qualified, the notification have to be made at [info@family-bs.com](mailto:info@family-bs.com)